



PFW Offsite Emergency Recovery Service

The objective in having an emergency recovery system at the ready is that should a client go down due to any issue, a copy of their PFW data can be loaded on a hot server and brought up within 24 business working hours of receiving data (in the case of customer-held backups) or in receiving confirmation that the client is down (in the case of DBS-held backups).

Daily backups of PFW data can be performed and either sent to DBS or held offsite and sent in the event of failure. Ultimate responsibility for backing up files to media lies on the client. However, DBS agrees to assist in starting a proper backup routine and additionally testing the integrity of backups on a quarterly basis.

Should an emergency arise and backed up data need to be loaded, standard DBS bill rates would apply. Costs for such a system are further broken down below:

Up Front Costs **\$1050 total**

backup media \$550
10 USB 16 GB keys for backup of PFW data

setup time \$500
½ day of time required to setup backup job, test 1st backup and verify backup data

Recurring Cost **\$1500 per year**

server fee \$500 per year
Fee for having clean spare server at the ready in the event of failure

verification fee \$250 per quarter
Quarterly verification of backups (load on server and test integrity of backup)

Optional Cost

backup re-verification \$250 per additional
Should a tested backup fail, any re-verification would incur a \$250 fee

backup storage \$50 per week
Cost incurred to have DBS hold backups on site in a secure safe.